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Latimer, Becky

From: Latimer, Becky
Sent: Tuesday, June 11, 2019 3:32 PM
To: [REDACTED]
Subject: Docket Number 2018-358-WS

Dear Ms. Katrina Melton,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

- Docket No. 2018-358-WS - Verified Application of Carolina Water Service, Incorporated for Approval of Annual Rate Adjustment Mechanisms and Petition for an Accounting Order to Defer Expenses

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can follow the individual Docket at the link listed below:

Docket No. 2018-358-WS - Verified Application of Carolina Water Service, Incorporated for Approval of Annual Rate Adjustment Mechanisms and Petition for an Accounting Order to Defer Expenses - <https://dms.psc.sc.gov/Web/Dockets/Detail/116911>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,
 Becky Latimer
 Clerk's Office/Administrative Coordinator
 Public Service Commission of South Carolina
 803-896-5100
Sign up for Meeting Agenda Alerts: Text PSCAGENDAS to 39492

8:01



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Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210



Phone: 803-896-5100

Fax: 803-896-5199

www.psc.sc.gov

Save as PDF file and Email to
contact@psc.sc.gov

* Required Fields

Date: *6-7-2019

Letter of Protest in Docket 2018-358-WS

Protestant Information:

Name * Katrina Melton

Mailing Address

City * Lake Wylie (Clover)

State * SC

Zip * 29710

Phone

Email

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I have lived in Lake Wylie since 2003. The water prices were bad then with Carolina Water. We just had an increase in the last year I believe. The situation has become worse since Blue Granite took over. An across the board water processing/ waste water treatment charge is not fair as some households use much more water then others. My household only has one adult and one child and our water bill is almost \$100 a month or more. We do not have an irrigation system.

The water service is mediocre at best. Bethel fields almost directly across the street is on city water. A friend with a four person household Only pays about \$35-45 a month in water. I am a widow with a special needs child on a fixed income. It seems a little ridiculous that my water bill is almost the same as my electric bill for a 2500 square foot house. The company is making a huge profit but not providing adequate customer service and continue to put restrictions on water usage. Something needs to change. We can't continue to carry the shortfalls of blue granite regarding water11 supply and demand on our backs through our bills and constant water price increases as they try and figure out what to do. It's completely apparent that they can not handle the supply and demand issues and are passing down the financial burdens on to current customers.

11

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)